

# 2019 **IMPACT** REPORT

**am** ASSOCIATED  
MINISTRIES

HOW **YOU** MADE A DIFFERENCE  
IN OUR NEIGHBORS' LIVES



# 13,924

Clients served by **am** in all  
programs during 2019



**5,544**

Individuals served by **am** in  
the homeless response system  
(Coordinated Entry)



**681**

Individuals served at **am**'s  
Project Homeless Connect  
resource events



**256**

Individuals housed by **am**  
through Family Permanent  
Housing (Rapid Rehousing)



**168**

Individuals served through **am**'s  
Landlord Liaison Program



**1,075**

Individuals served through  
**am**'s Community Connections  
Resource Center



**1,849**

Income tax returns prepared by  
volunteers (VITA)



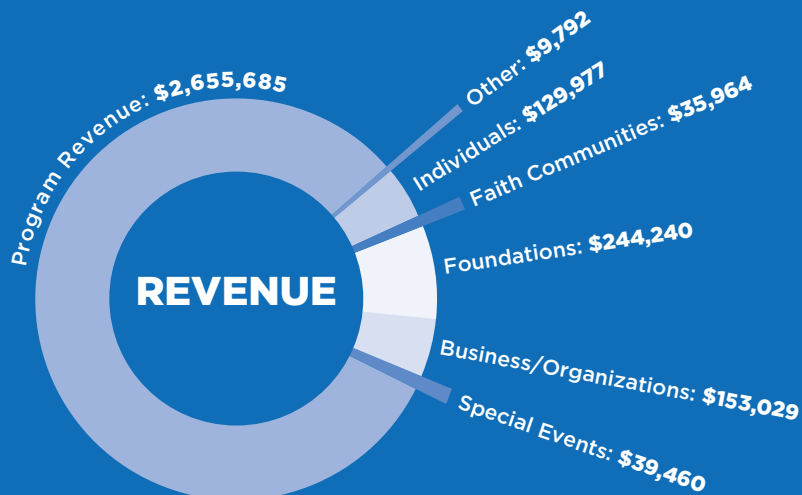
**4,329**

Individuals served through **am**'s  
Protective Payee/Homeless Mail  
Services



**22**

Homes painted by volunteer  
teams (Paint Tacoma Beautiful)



## Thank you for being a safety net...

Carlos is a veteran with a disability, caring for his two teenage daughters. He has dedicated most of his life to helping others.

After 25 years of barely making it, Carlos eventually fell down like many before him. Unfortunately he did not have a safety net. Desperate for a home, Carlos and his daughters came through the doors of Associated Ministries hoping to start a new life.

Today, Carlos and his daughters have a safe and warm place to sleep. Our professional caring staff met Carlos and his family where they were on their journey and treated them with respect and dignity. They received life-saving resources, something that every person experiencing homelessness deserves.

**Thank you for being that safety net for Carlos and his daughters in their time of need.** It's because of you and other generous donors that Associated Ministries' doors are open and ready to find homes for so many families just like Carlos'.

