

# 2020 **IMPACT** REPORT

**am** ASSOCIATED  
MINISTRIES

901 South 13<sup>th</sup> Street  
Tacoma, WA 98405  
253-383-3056  
associatedministries.org

HOW **YOU** MADE A DIFFERENCE IN OUR NEIGHBORS' LIVES



# 10,006

Clients served by **am** in all  
programs during 2020



**2,425**

Individuals served by **am** in  
the homeless response system  
(Coordinated Entry)



**1,335**

Individuals served at **am**'s  
Project Homeless Connect  
resource events



**208**

Individuals housed by **am**  
through Family Permanent  
Housing (Rapid Rehousing)



**378**

Individuals served through **am**'s  
Landlord Liaison Program



**332**

Households served through  
**am**'s Community Resource  
Connection Center



**1,261**

Income tax returns prepared by  
volunteers (VITA)



**3,404**

Individuals served through **am**'s  
Protective Payee/Homeless Mail  
Services



**663**

Households served by **am**  
through the Rental Assistance  
Program



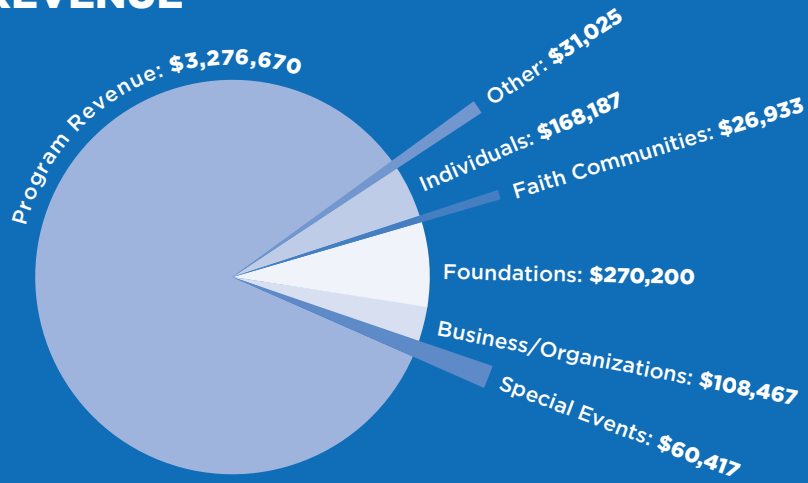
**5,029**

Number of hours volunteers  
contributed to **am** in 2020

**THANK YOU VOLUNTEERS**

*We could not serve our  
community without you!*

## REVENUE



## A Changed Life

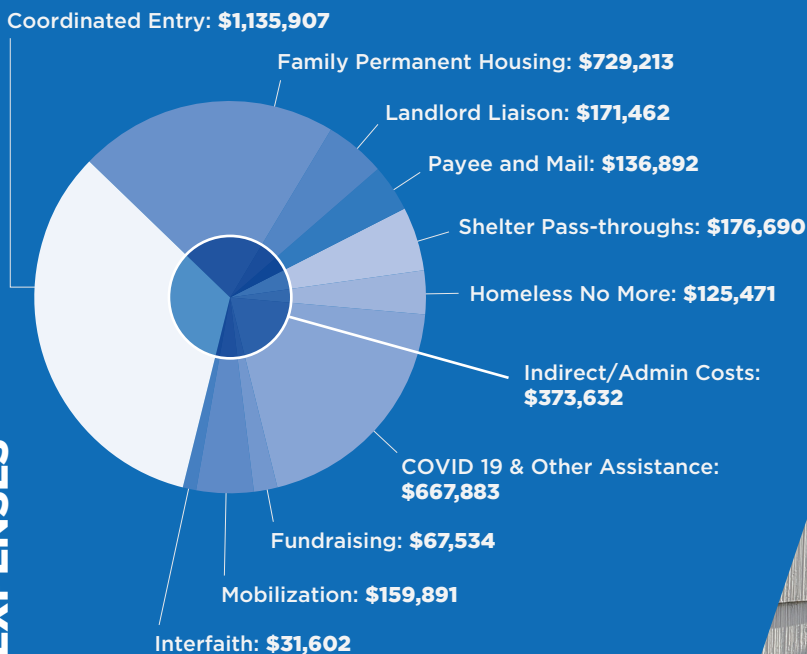
### My name is Melissa and this is my story

"It was one of the hardest calls I've ever made. I found myself with no other option but to reach out for help. I had lost my house and had three children with me and was in some legal trouble and using drugs. I was looking at five years in prison and I needed help picking my life up and putting it back together. I got clean in September 2019 and started working with Kat at Associated Ministries in November 2019.

I can't tell you enough how much of a blessing Kat was and has been in my life. Kat works closely with Excel Property Management and had me and my three children in a house by December 1, 2019!

Kat went above and beyond by advocating for me in a domestic violence situation from my past. She stays in frequent contact with me to see how I'm doing and make sure I don't need anything! I was so hopeless and lost when I reached out for assistance but with the help of Kat and AM my life has new meaning."

***Thank you for your support that enables families like Melissa's to find meaning again.***



## EXPENSES

