

## Frequently Asked Questions (FAQ) for the Coordinated Entry System (CES)

### **Question: Where am I on the Priority Pool waitlist?**

**Answer:** We don't have the waitlist information, and we can't tell you your position on the list. If you qualify for an available spot, a referral may be sent, but it's not guaranteed.

### **Q: How will I know if I'm chosen from the Priority Pool waitlist?**

**A:** You will get a call or email from the referral agency. Make sure to keep your phone on, check voicemail & emails, and update your housing specialist if your contact information changes.

### **Q: Can I have the phone number for the referral agency?**

**A:** No, they prefer not to share their contact information with us.

### **Q: Can you help me find housing?**

**A:** No, your job is to look for housing. If you need specific lists (like subsidized, felon or eviction-friendly, accepts significant others), text your housing specialist for that information.

### **Q: How much help will I get in Diversion?**

**A:** Diversion provides a small amount of financial assistance, and the budget changes periodically.

### **Q: Can I get help after moving in?**

**A:** No, Diversion offers financial assistance only once.

### **Q: Do you provide hotel/motel vouchers?**

**A:** No, Associated Ministries doesn't offer hotel/motel vouchers. In an emergency, you can contact local churches or reach out to St. Vincent DePaul.

If you need resources other than move-in costs, check the links below. If you can't find what you need, text your housing specialist for more help.

Shelters: <http://pchomeless.org/Facilities/Shelters>

Additional resources: <https://associatedministries.org/supportive-services/crcc/>